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Chapter – 1. Contents of NABH – Pre Accreditation entry level standards for Hospital document kit (More than 160 document files)

The Total Editable Document kit has 8 main directories as below.

NABH – Pre Accreditation entry level standards for Hospital Editable Document kit

Sr. No.	List of Directory	Document of Details
1.	Hospital Manual	08 files in MS Word
2.	Department Manual	45 files in MS Word
	CSSD Manual	28 files in MS Word
	Emergency Preparedness Manual	06 files in MS Word
	Infection control	08 files in MS Word
	Medical Record	02 files in MS Word
	HR Manual	01 files in MS Word
3.	System Procedures	08 system procedure in MS Word
4.	Health and Safety Procedures	09 health and safety procedure in MS Word
5.	Standard Operating Procedures (SOPs) Name of departments	28 standard operating procedures in MS Word
	Access assessment and continuity of care (AAC)	06 standard operating procedures in MS Word
	Care of Patient (COP)	11 standard operating procedures in MS Word
	Continuous Quality Improvement (CQI)	01 standard operating procedures in MS Word
	Management of Medicine (MOM)	06 standard operating procedures in MS Word
	Patient rights and Education (PRE)	04 standard operating procedures in MS Word
6.	System Formats	64 formats in MS Word
7.	Hospital Committee	01 files in MS Word
8.	Audit checklist	02 files of more than 700 questions

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B. Documentation:-

Our document kit is having sample documents required for implementation of NABH hospital accreditation as per latest National accreditation board of hospitals and healthcare provider standard (1st Edition April, 2014) for Pre Accreditation entry level standards for Hospital. The documents are prepared by the highly experienced team of people with rich experience of hospitals system establishment and process improvement and many hospitals are appraised successfully. You need to study it do necessary changes as per your company need and within 4 days your entire editable documents with all necessary details are ready as well as your team will got many ideas for system establishment to reduce the cost and effort with all necessary controls and your total documents are ready. We had given all type of templates and organization use it as per their need and many organization are certified globally in 1st trial with the help of our documents from any kind of stringent lead appraisal audit.

Under this directory further files are made in word document as per the details listed below. All the documents are related to NABH – Pre Accreditation entry level standards for Hospital for and user can edit it in line with their own processes.

1. Hospital Manual:

It covers sample copy of hospital manual details for NABH - Pre Accreditation entry level standards for Hospital is implemented. It covers Introduction, scope of service, hospital policy, vision and mission, applicable laws and regulations, Quality policy and organization structure and covers 1st tier of NABH documents

Details of hospital manual

- Cover page 1.
- 2. Introduction
- 3. Scope of services
- 4. Hospital policies (Applicability of NABH Standards)
- Vision and Mission 5.
- 6. Applicable laws and regulation
- 7. Quality Policy
- 8. Organization structure

2. Department Manual:

It covers sample copy of department manual for NABH is implemented. It covers 5 department manual of NABH documents details given below

Details of department manual

- 1. Central sterility supply department (CSSD) manual
- 2. **Emergency Preparedness Manual**
- 3. Infection control
- 4. Medical Record
- 5. Human Resource management (HR Manual)

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3. System Procedures (08 Procedures):

It covers sample copy of system procedures covering all the specific practice areas of 08 processes. Our procedures help the organization to make the best system and quick process improvements. All procedures are divided in 08 system procedures as listed below.

List of system procedure

- 1. Procedure for control of non-conforming services
- 2. Procedure for management review
- 3. Procedure for document and data control
- 4. Procedure for corrective and preventive action
- 5. Procedure for control of quality records
- 6. Procedure for internal audit
- 7. Procedure for control of monitoring and measuring equipments
- 8. Procedure for Training

4. Health and Safety Procedures (09 Procedures):

It covers sample copy of health and safety procedures covering all the specific practice areas of 09 processes. Our procedures help the organization to make the best system and quick process improvements. All procedures are divided in 09 system procedures as listed below.

List of health and safety procedure

- Procedure for hazards identification and risk assessment 1.
- 2. Procedure for identification of legal and other requirements
- 3. Procedure for objectives and targets
- Procedure for OHSMP 4.
- 5. Procedure for consultation and communication
- 6. Procedure for operational control
- 7. Procedure for emergency preparedness and response
- 8. Procedure for performance monitoring and measurement
- 9. Procedure for incident investigation, non-conformity, corrective action and preventive action

5. Standard operating procedures (28 SOPs):

It covers sample copy of SOPs covering Access, assessment and continuity care (AAC), Care of patient (COP), continuous quality improvement (CQI), Management of Medicine (MOM) and patient rights and education (PRE) departments. It covers all SOPs details list given below; List of SOPs

Access, assessment and continuity care (AAC)

- SOP for scope of services 1.
- 2. SOP for registration
- 3. SOP for assessment policy
- 4. SOP for laboratory safe practices
- 5. SOP for radiology services
- 6. SOP for discharge procedure

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Care of patient (COP)

- 7. SOP for uniform care of patient
- 8. SOP for ambulance services
- 9. SOP for emergency care
- 10. SOP for handling of medical legal cases
- 11. SOP for rationale use of blood & blood products
- 12. SOP for care of vulnerable patient
- 13. SOP for administration of anesthesia
- 14. SOP for care of patient under surgical procedure
- 15. SOP for quality assurance programme- surgical services
- 16. SOP for prevention on adverse event in surgical patient
- 17. SOP for pediatric patient

Continuous quality improvement (CQI)

18. SOP for continuous quality improvement

Management of Medicine (MOM)

- 19. SOP for Pharmacy services
- 20. SOP for Storage of Medication
- 21. SOP for Prescription of Medicines
- 22. SOP for Dispensing of medication
- 23. SOP for Medication Administration
- 24. SOP for Use of Radioactive drugs

Patient rights and education (PRE)

- 25. SOP for patient rights
- 26. SOP for informed consent
- 27. SOP for protection of patient rights
- 28. SOP for communication

6. Blank Formats (64 Formats):

It covers sample copy of forms required to maintain records in the hospital as well as establish control and make system in the organization. The samples given are as a guide and not compulsory to follow and hospitals are free to change the same to suit own requirements. The formats list given below;

List of Formats

- 1. Sanitation audit report
- 3. Fumigation report
- 5. Toilet Cleaning record
- 7. Suggestion Card
- 9. Inquiry Monitoring record
- 11. Evaluation Of OHS Hazards and Risks
- 13. OHSMP Progress Monitoring Report
- 15. Investigation Report

- 2. Pest control report
- 4. Operation theatre readiness form
- 6. Daily Equipment Cleaning record
- 8. Patient Complaint Report
- 10. List of chain pulley blocks, lifts ,pressure vessels etc
- 12. OHS Review Of Prioritization Of Significant OHS
- Hazards Its Risks Feasibility Analysis
- 14. Near Miss Report
- 16. Safety Inspection Check List

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- 17. Work Permit Report
- 19. Fire fighting checklist
- 21. Location List of fire extinguisher
- 23. Ambulance review checklist
- 25. Disposal of non confirming work
- 27. DG Set monitoring report
- 29. Incineration plant report
- 31. Breakdown History card
- 33. Room Check list
- 35. Rodent Treatment
- 37. Purchase Order
- 39. Supplier Registration form
- 41. Daily stock statement
- 43. Preservation assessment Report
- 45. Change Note
- 47. Master list of records
- 49. Audit schedule/plan
- 51. Indoor file papers arrangement
- 53. Corrective Action report
- 55. Training calendar
- 57. Induction training report
- 59. Multi skill Index
- 61. Discharge Check list
- 63. Credentialing And Privileging Of Medical Professionals
- 7. Hospital committee:

- 18. First aid box check list
- 20. PPE Preventive Maintenance check points
- 22. Fire hydrant checklist
- 24. Earthing pit test report
- 26. Sterilization report
- 28. Steam Boiler Monitoring report
- 30. Preventive maintenance schedule
- 32. Request for microbiological testing
- 34. Anti termite treatment
- 36. Cockroach Treatment
- 38. Indent cum incoming inspection report
- 40. Approved Vendor list
- 42. Gate pass
- 44. Master list cum distribution list of documents
- 46. Calibration status of instruments
- 48. Quality Objectives
- 50. Internal audit non conformity report
- 52. Continual Improvement Plan
- 54. Preventive Action report
- 56. Training need cum record sheet
- 58. Job description and specification
- 60. Admission Check list
- 62. Credentialing And Privileging Of nursing
- 64. Checklist for personal file

This gives the list of all 8 committees and formation of committee and functions and guidelines for the committee.

List of committees

- 1. Quality Improvement Committee
- 2. Infection Control Committee
- 3. Pharmaco- Therapeutic Committee
- 4. Medical Audit Committee
- 5. Safety Committee
- 6. Grievance Re-dressal Committee
- 7. Disaster Preparedness Committee
- 8. Ethics Committee

7. Audit checklist (more than 700 questions)

There covers audit questions to be used for hospital system auditing for objectively evaluate the adherence of system by functional heads to establish processes. It also includes audit questions as a quick reference for all related work areas of the hospital. Total more than 700 audit questions give better understanding to the process owners as well as to the auditors to establish good system and process discipline in hospital as well as for each department. It will be very good tool for the auditors to make audit Questionnaire while auditing and make effectiveness in auditing in the hospital.

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Chapter-2.0 ABOUT COMPANY

Global Manager Group is a progressive company and promoted by a group of qualified engineers and management graduates having rich experience of 25 years in ISO consultancy and management areas. The company serves the global customers through on-site and off-site modes of service delivery systems. We offer a full range of consulting services geared towards helping all types of industries and laboratories to achieve competitiveness, certifications and compliance to international standards and regulations. So far we had more than 2700 clients in more than 45 countries. Our readymade training and editable document kit helps the client in making their documents easy and make them complying to related ISO standard faster.

- 1. Our promoters and engineers have experience of more than 2700 companies globally for management training, ISO series consultancy. We had clients in more than 45 countries.
- 2. Highly qualified 50 team members (M.B.A., Degree engineers) and owner is having rich professional experience (since 1991).
- 3. We have 100% success rate for ISO series certification of our clients from reputed certifying body and branded image and leading name in the market.
- 4. Suggest continual improvement and cost reduction measures as well as highly informative training presentations and other products gives payback within 2 months against our cost.
- 5. So far more than 50000 employees are trained by us in ISO series certification.
- 6. We had spent more than 60000 man-days (170 man years) in preparing ISO documents and training slides.

Global Manager Group is committed for:

- 1. Personal involvement & commitment from first day
- 2. Optimum charges
- 3. Professional approach
- 4. Hard work and update the knowledge of team members
- 5. Strengthening clients by system establishment and providing best training materials in any areas of management to make their house in proper manner
- 6. To establish strong internal control with the help of system and use of the latest management techniques.

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Chapter-3.0 USER FUNCTION

A. Hardware:-

- Our document kit can be better performed with the help of P3 and above computers with a minimum 10 GB hard disk space.
- For better visual impact of the power point Document you may keep the setting of colour image at high colour.

B. Software used in Document kit

 Documents written in Ms Office 2003 and window XP programs. You are therefore required to have office 2003 or above with window XP

3.2 Features of Document kit:-

- Contains all necessary documents as listed above and comply with the requirements of NABH Pre Accreditation entry level standards for Hospital.
- Written in Plain English
- It will save much time in typing and preparation of documents alone.
- User-friendly and easy to learn.
- Developed under the guidance of experienced experts.
- Provides model of a Management system that is simple and free from excessive paperwork.

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Chapter-4.0 BENEFITS OF USING OUR DOCUMENT KIT

- 1. By using these documents, you can save a lot of your precious time while preparing the NABH Pre Accreditation entry level standards for hospital documents.
- 2. Take care for all the section and sub sections of NABH Pre Accreditation entry level standards for hospital standard helps you in establishing better system.
- Document kit enables you to change the contents and print as many copies as you need. The user can modify the documents as per their industry and create own NABH – Pre Accreditation entry level standards for hospital documents.
- 4. Save much time and cost in document preparation.
- 5. You will get better control in your system due to our proven formats.
- 6. You will get better control in your system due to our proven documents and templates developed under the guidance of our experts and globally proven consultants having rich experience of more than 25 years in ISO consultancy.
- 7. Our products are highly sold globally and used by many multinational companies and had provided total customer satisfaction as well as value for money.
- 8. In preparation of document kits; it is been verified and evaluated at various levels of our team and more than 1000 hours are spent in preparation of this product kit.
- 9. Prepared by globally proven team of leading consultant

Chapter-5.0 METHOD OF ONLINE DELIVERY

On secured completion of purchase we provide user name and password to download the product from our ftp server. Thus we are providing instant on line delivery of our products to user by sending e mail of user name and password

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