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Chapter-1.0 Contents of ISO/IEC 17025:2017 Laboratory accreditation (Chemical Laboratory) document kit

The Total Editable Document kit has 8 main directories as below.

### Laboratory accreditation for Chemical lab editable document kit

Sr.					
No.	List of Directory	Document of Details			
1.	Quality Manual	01 files in MS Word			
2.	Quality Procedures	20 procedures in MS Word			
3.	Exhibits	09 exhibits in MS Word			
4.	Work Instructions	40 work instructions in MS Word			
	Formats	70 formats in MS Word / excel			
	Marketing (MKT)	06 formats in MS Word			
	Operation (OPN)	11 formats in MS Word			
5.	Purchase (PUR)	07 formats in MS Word			
	Quality control (QCD)	20 formats in MS Word / Excel			
	System (SYS)	15 formats in MS Word / Excel			
	Training (TRG)	11 formats in MS Word			
6.	Standard operating procedures	02 standard operating procedure in MS Word			
7.	Sample Risk Template	01 files in MS Excel			
8.	Audit checklist	More than 200 questions			

### Total 140 files quick download in editable form by e delivery

### **B.** Documentation:-

Our document kit is having sample documents required for laboratory accreditation for chemical laboratory accreditation as listed below. You need to study it to do necessary changes as per your laboratory need and within 4 days your entire editable documents with all necessary details are ready as well as your team will got many ideas for system establishment to reduce the cost and effort with all necessary controls and your total documents are ready. We had given all type of templates and organization can use it as per their need and many organization are accredited globally in 1<sup>st</sup> trial with the help of our documents from any kind of stringent lead appraisal audit.

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Under this directory further files are made in word document as per the details listed below. All the documents are related to laboratory accreditation for chemical for and user can edit it in line with their own processes.

#### 1. Quality Manual:

It covers sample copy of manual and clause wise details for how laboratory accreditation systems are implemented. It covers sample copy quality manual.

#### **Manual Index**

		<u> Maridar maox</u>						
	Table of contents							
Chapter No.		Subject	Amend ment No.	Page No.	ISO/IEC 17025 Clause Ref.			
1	Cover page, Table of contents, amendment record sheet and glossary of terms (abbreviation)		00	1 – 6	=======			
2	Authorization statement and laboratory profile and context of organization		00	7 – 12	=======			
3	Control and distribution		00	13 – 14	=======			
	Gene	ral requirements						
4.0	4.1	Impartiality	00	15 – 16	4.0			
	4.2	Confidentiality	00	17				
5.0	Struc	tural requirements	00	18 – 23	5.0			
	Reso	urce requirements						
	6.1	General	00	24				
	6.2	Personnel	00	24 – 25	6.0			
6.0	6.3	Facilities and environmental conditions	00	26				
	6.4	Equipment	00	27 – 29				
	6.5	Metrological traceability	00	30				
	6.6	Externally provided products and services	00	31 – 32				
	Proce							
	7.1	Review of requests, tenders and contracts	00	33 – 34	7.0			
	7.2	Selection, verification and validation of methods	00	35 – 37				
	7.3	Sampling	00	38				
	7.4	Handling of test or calibration items	00	39 – 40				
7.0	7.5	Technical records	00	41				
7.0	7.6	Evaluation of measurement uncertainty	00	42				
	7.7	Assuring the validity of results	00	43 – 44				
	7.8	Reporting of results	00	45 – 47				
	7.9	Complaints	00	48				
	7.10	Nonconforming work	00	49				
	7.11	Control of data-Information management	00	50				

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	Mana						
8.0	8.1	Options	00	51	8.0		
	8.2	Management system documentation (Option A)	00	51 – 52			
	8.3	Control of management system documents (Option A)	00	53 – 55			
	8.4	Control of records (Option A)	00	56			
	8.5	Actions to address risks and opportunities (Option A)	00	57			
	8.6	Improvement (Option A)	00	58			
	8.7	Corrective action (Option A)	00	59			
	8.8	Internal audits (Option A)	00	60			
	8.9	Management reviews (Option A)	00	61			
<u>Annexure</u>							
ANX-1	-1 List of documents		00	62 – 63	========		

Note → The amendment number given above is at the time of issue of this manual. If any page is amended then latest amendment number of such pages is recorded in amendment record sheet and on the table of content given above.

#### 2. Procedures (20 Procedures):

It covers sample copy of mandatory procedures covering all the details of ISO/IEC 17025:2017 laboratory accreditation for chemical.

#### **List of procedure**

- 1. Procedure for personnel and training
- 2. Procedure for maintain laboratory environmental condition
- 3. Procedure for handling, transport, storage, use and planned maintenance of equipment
- 4. Procedure for intermediate checks
- 5. Procedure for measurement traceability and calibration
- 6. Procedure for procurement of externally provided products and services
- 7. Procedure for review of requests, tenders and contracts
- 8. Procedure for method validation
- 9. Procedure for transportation, receipt, handling, protection, storage, retention, and disposal or return of test items
- 10. Procedure for evaluation of measurement uncertainty and statistical techniques for analysis of data
- 11. Procedure for assuring and monitoring of validity of result
- 12. Procedure for receive, evaluate and make decisions on complaints
- 13. Procedure for control of non-conforming work
- 14. Procedure for control of data
- 15. Procedure for document and data control
- 16. Procedure for control of records
- 17. Procedure for risk assessment
- 18. Procedure for corrective action
- 19. Procedure for internal audit
- 20. Procedure for management review

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#### 3. Exhibits (09 exhibits)

It covers sample copy of exhibits covering all the details of ISO/IEC 17025:2017 laboratory accreditation for chemical.

#### **List of exhibits**

- Exhibit for Skill Requirements
- 2. Exhibit for Codification System
- 3. Exhibit for Calibration and Intermediate check Periodicity
- 4. Exhibit for Secrecy rules
- 5. Exhibit for Communication process
- 6. Exhibit for Impartiality policy
- 7. Exhibit for Sample receipt checklist
- 8. Exhibit for Acceptance norms for internal quality checks
- 9. Exhibit for Sample handling and preservation report

#### 4. Work Instructions (40 work instructions):

It covers sample copy of standard operating procedures covering all the details of ISO/IEC 17025:2017 laboratory accreditation for environmental.

#### **List of work instructions**

- 1. Operating Instruction Weighing balance
- 2. Operating Instruction Hot Air Oven
- 3. Work instruction for Sample receipt
- 4. Preparation of calibration curve using CRM
- 5. Testing of Colour of water and waste water
- 6. Testing of Turbidity of water and waste water
- 7. Testing of Total Dissolved Solids of water and waste water
- 8. Testing of Total Suspended Solids of water and waste water
- 9. Testing of Chloride of water and waste water
- 10. Testing of Sulfate of water and waste water
- 11. Testing of Total Hardness of water and waste water
- 12. Testing of Calcium of water and waste water

- 21. Testing of Phenol of water and waste water
- 22. Testing of Sodium of water and waste water
- 23. Testing of Sodium Absorption Ratio of water and waste water
- 24. Testing of Iron of water and waste water
- 25. Testing of Potassium of water and waste water
- 26. Testing of Sulfur Dioxide SO2 in Ambient Air
- 27. Testing of Oxides of Nitrogen NOX in
- 28. Testing of Particulate Matter PM10 in Ambient Air
- 29. Testing of Particulate Matter PM2.5 in Ambient Air
- 30. Testing of Sulfur Dioxide SO2 in process stack
- 31. Testing of Oxides of Nitrogen NOX in process stack

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32. Operation and calibration of Spectrophotometer

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- 13. Testing of Magnesium of water and waste water
- 14. Testing of Alkalinity of water and waste water
- 15. Testing of Ammonical Nitrogen of water and waste water
- 16. Testing of Oil & Grease of water and waste water
- Testing of Chemical Oxygen Demand (COD) of water and waste water
- 18. Testing of Dissolved Oxygen of water and waste water
- Testing of Bio—Chemical Oxygen Demand of water and waste water
- 20. Testing of Fluoride of water and waste water

- 33. Operation and calibration of Turbidity Meter
- 34. Operation and calibration of Flame Photometer
- 35. Sampling of water and waste water
- Testing of Particulate Matters in process stack
- Handling, Storage and Use of Certified Reference Materials (CRM)
- 38. Intermediate Checks on CRM
- 39. Sampling of Ambient Air
- 40. Sampling of Stack / Vent

#### 5. Formats (70 Formats):

It covers sample copy of blank forms required to maintain records as well as establish control and make system in the organization. The samples given are as a guide and not compulsory to follow and organization is free to change the same to suit own requirements. It can be used as templates and more than 70 formats are prepared as per list given below.

#### **List of Formats**

- Test Request and sampling sheet Water / Waste water
- 2. Test Request and sampling sheet Ambient air
- 3. Test Request and sampling sheet Process stack
- 4. Customer Feedback Form
- 5. Complaint Report
- 6. Inward Register
- 7. Equipment History Card
- 8. Preventive Maintenance Schedule
- 9. Equipment Wise Preventive Maintenance Checkpoints
- 10. Disposal Of Non-Conforming Work
- 11. Gate Pass
- 12. Work sheet Water / waste water
- 13. Work sheet Ambient air
- 14. Work sheet Process stack
- 15. Test report Water / waste water
- 16. Test report Ambient air
- 17. Test report Process stack

- 36. Normality Record Sheet
- 37. Environment Condition Monitoring Report
- 38. Distilled Water Generation And Test Report
- 39. List of Critical Consumables
- 40. Silica gel recharging report
- 41. CRM Consumption report
- 42. Accuracy check report COD
- 43. Accuracy check report BOD
- 44. Housekeeping checklist
- 45. Master List and Distribution List of Documents
- 46. Change Note
- 47. Corrective Action Report
- 48. Master List of Records
- 49. Quality Objectives
- 50. Audit plan / schedule
- 51. Internal Audit Non–Conformity Report
- 52. Clausewise Documentwise Audit Review Report

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- 18. Purchase Order
- 19. Indent Purchase Requisition
- 20. Approved Vendor List Cum Open Purchase Order
- 21. Supplier Registration Form
- 22. Open Purchase Order
- 23. Supplier Evaluation Report
- 24. Inspection Report
- 25. Four Year Plan for Quality Control
- 26. Re-test plan / execution report
- 27. Z Score Analysis Report (Standard Deviation Method)
- 28. Uncertainty Of Measurement
- 29. Re-test Analysis Report
- 30. Intermediate check report Weighing Balance
- 31. Intermediate check report Oven / Incubator
- 32. Intermediate check report CRM
- 33. pH Meter Calibration Report
- 34. In-House Calibration Report
- 35. Spectrophotometer Calibration Report

- 53. Risk Assessment sheet
- 54. Calibration Status of Equipment
- 55. Clausewise audit report Quality Manager
- 56. Clausewise audit report Technical Manager
- 57. Circular
- 58. Minutes of Meeting
- 59. Improvement log
- 60. Training Calendar
- 61. Training Report
- 62. Induction Training Report
- 63. Job Description And Specification
- 64. Skill Matrix
- 65. Confidentiality Agreement
- 66. Appointment Letter
- 67. Employees Competence Report
- 68. ISO/IEC 17025 Effectiveness Check Report
- 69. Technical Training Effectiveness check report

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70. Interview report

#### 5. Standard operating procedures (02 SOPs):

It covers sample copy of standard operating procedures covering all the details of ISO/IEC 17025:2017 laboratory accreditation for chemical.

#### <u>List of standard operating procedures (SOPs)</u>

- 1. Intermediate checks Weighing Balance
- 2. Intermediate checks Hot Air Oven / Muffle Furnace

#### 7. Sample Risk Template

The ready to use risk template in editable form is given to prepare the risk document for the organization. It is given in excel and can be use as ready to use template.

#### 8. Audit checklist (more than 200 questions)

There covers audit questions based on laboratory accreditation for chemical lab requirements. It will be very good tool for the internal to make audit questionnaire while auditing and make effectiveness in auditing. Total more than 200 questions are prepared laboratory accreditation for chemical lab. It can be used as a very good tool for logically auditing during internal audit for laboratory accreditation for chemical lab. During internal audit verification of system to meet ISO/IEC 17025:2017 requirements helps for smooth accreditation audit

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### **Chapter-2.0 ABOUT COMPANY**

Global Manager Group is a progressive laboratory and promoted by a group of qualified engineers and management graduates having rich experience of 25 years in ISO consultancy and management areas. The laboratory serves the global customers through on-site and off-site modes of service delivery systems. We offer a full range of consulting services geared towards helping all types' of industries and laboratories to achieve competitiveness, certifications and compliance to international standards and regulations. So far we had more than 1800 clients in more than 45 countries. Our readymade training and editable document kit helps the client in making their documents easy and make them complying to related ISO standard faster.

- 1. Our promoters and engineers have experience of more than 1800 companies globally for management training, ISO series consultancy. We had clients in more than 45 countries.
- 2. Highly qualified 50 team members (M.B.A., Degree engineers) and owner is having rich professional experience (since 1991).
- 3. We have 100% success rate for ISO series certification of our clients from reputed certifying body and branded image and leading name in the market.
- 4. Suggest continual improvement and cost reduction measures as well as highly informative training presentations and other products gives payback within 2 months against our cost.
- 5. So far more than 50000 employees are trained by us in ISO series certification.
- 6. We had spent more than 60000 man-days (170 man years) in preparing ISO documents and training slides.

#### **Global Manager Group is committed for:**

- 1. Personal involvement & commitment from first day
- 2. Optimum charges
- 3. Professional approach
- 4. Hard work and update the knowledge of team members
- 5. Strengthening clients by system establishment and providing best training materials in any areas of management to make their house in proper manner
- 6. To establish strong internal control with the help of system and use of the latest management techniques.

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### **Chapter-3.0 USER FUNCTION**

#### A. Hardware:-

- Our document kit can be better performed with the help of P3 and above computers with a minimum 10 GB hard disk space.
- For better visual impact of the power point Document you may keep the setting of colour image at high colour.

#### B. Software used in Document kit

 Documents written in Ms Office 2003 and window XP programs. You are therefore required to have office 2003 or above with window XP

#### 3.2 Features of Document kit:-

- Contains all necessary documents as listed above and comply with the requirements of chemical laboratory accreditation standards.
- Written in Plain English
- It will save much time in typing and preparation of documents alone.
- User-friendly and easy to learn.
- Developed under the guidance of experienced experts.
- Provides model of a Management system that is simple and free from excessive paperwork.

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### **Chapter-4.0 BENEFITS OF USING OUR DOCUMENT KIT**

- 1. By using these documents, you can save a lot of your precious time while preparing the documents.
- 2. Take care for all the section and sub sections of laboratory accreditation standard helps you in establishing better system.
- 3. Document kit enables you to change the contents and print as many copies as you need. The user can modify the documents as per their industry and create laboratory accreditation documents.
- 4. Save much time and cost in document preparation.
- 5. You will get better control in your system due to our proven formats.
- 6. You will get better control in your system due to our proven documents and templates developed under the guidance of our experts and globally proven consultants having rich experience of more than 25 years in ISO consultancy.
- 7. Our products are highly sold globally and used by many multinational companies and had provided total customer satisfaction as well as value for money.
- 8. In preparation of document kits; it is been verified and evaluated at various levels of our team and more than 1000 hours are spent in preparation of this product kit.
- 9. Prepared by globally proven team of leading consultant

### **Chapter-5.0 METHOD OF ONLINE DELIVERY**

On secured completion of purchase we provide user name and password to download the product from our ftp server. Thus we are providing instant on line delivery of our products to user by sending e mail of user name and password.

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