Complete editable document tool kit (Quality manual, procedures, SOPs, exhibits, forms, audit checklist etc.)

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Chapter – 1.0 Contents of ISO/IEC 17025:2017 for environmental testing document kit (More than 150 document files)

Sr. No.	List of Directory	Document of Details		
1.	Quality Manual	01 Files in MS-Word		
2.	Procedures	21 Procedures in MS-Word		
3.	Exhibits	10 exhibits in MS-Word		
4.	Standard Operating Procedures	11 SOPs in MS-Word		
5.	Formats / Templates Name of departments	76 formats in MS-Word / Excel		
	CSD	08 formats in MS-Word		
	OPN	14 formats in MS-Word		
	Purchase (PUR)	09 formats in MS-Word		
	Quality control (QCD)	17 formats in MS-Word / Excel		
	System (SYS)	17 formats in MS-Word / Excel		
	Training (TRG)	11 formats in MS-Word		
6.	Sample Risk Template	01 files in MS Excel		
7.	Audit checklist	More than 200 questions		
8.	ISO/IEC 17025:2017 compliance matrix	01 File in MS-Excel		

#### A. The entire Document kit has 8 main directories as below.

### Total 150 files quick download in editable form by e delivery

#### **B.** Documentation:-

Our document kit is having sample documents required for laboratory accreditation for environmental testing laboratory accreditation as listed below. All documents are in MS-Word / excel format and you can edit it. You need to study it to do necessary changes as per your laboratory need and within 4 days your entire editable documents with all necessary details are ready as well as your team will got many ideas for system establishment to reduce the cost and effort with all necessary controls and your total documents are ready. We had given all type of templates and organization can use it as per their need and many organization are accredited globally in 1<sup>st</sup> trial with the help of our documents from any kind of stringent lead appraisal audit.

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1. Maintain documented information 4 Scope, Quality manual, procedures, exhibits, Sop, etc.)

#### 2. Retain documented information (Forms - templates)

Under this directory, further files are made in the word document as per the details listed below which you can edit it. All the documents are related to laboratory accreditation for testing for and user can edit it in line with their own processes.

#### 1. Quality Manual:

It covers sample copy of manual and clause wise details for how laboratory accreditation systems are implemented. It covers sample copy quality manual.

Chapter No.	Subject			Page No.	ISO/IEC 17025 Clause Ref.
1	Cover page, Table of contents, amendment record sheet and glossary of terms (abbreviation)		00	1 – 6	
2	Authorization statement and laboratory profile and context of organization			7 – 9	
3	Control and distribution 00 10 – 1			10 – 11	=========
	Gener	al requirements			
4.0	4.1	Impartiality	00	12 – 13	4.0
	4.2	Confidentiality	00	14	4.0
5.0	Struct	ural requirements	00	15 – 20	5.0
	Resou	rce requirements			6.0
	6.1	General	00	21	
	6.2	Personnel	00	21 – 22	
6.0	6.3	Facilities and environmental conditions	00	23	
	6.4	Equipment	00	24 – 26	
	6.5	Metrological traceability	00	27	
	6.6	Externally provided products and services	00	28 – 29	
	Proces				
	7.1	Review of requests, tenders and contracts	00	30 – 31	7.0
	7.2	Selection, verification and validation of methods	00	32 – 34	
	7.3	Sampling	00	35	
	7.4	Handling of test or calibration items	00	36 – 37	
7.0	7.5	Technical records	00	38	
7.0	7.6	Evaluation of measurement uncertainty	00	39	
	7.7	Ensuring the validity of results	00	40 – 41	
	7.8	Reporting of results	00	42 – 44	
	7.9	Complaints	00	45	
	7.10	Nonconforming work	00	46	
	7.11	Control of data–Information management	00	47	

#### (A) Table of Contents

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Chapter No.	Subject		Amend ment No.	Page No.	ISO/IEC 17025 Clause Ref.			
	Mana							
	8.1	Options	00	48	8.0			
	8.2	Management system documentation (Option A)	00	48 – 49				
	8.3	Control of management system documents (Option A)	00	50 – 52				
8.0	8.4	Control of records (Option A)	00	53				
0.0	8.5	Actions to address risks and opportunities (Option A)	00	54				
	8.6	Improvement (Option A)	00	55				
	8.7	Corrective action (Option A)	00	56				
	8.8	Internal audits (Option A)	00	57				
	8.9	Management reviews (Option A)	00	58				
Annexu	Annexure							
ANX-1	List of	documents	00	59 – 60	=========			
Note → The amendment number given above is at the time of issue of this manual. If any page is amended then latest amendment number of such pages is recorded in amendment record sheet and on the table of content given above.								

#### 2. Procedures (21 procedures):

It covers sample copy of mandatory procedures covering all the details of ISO/IEC 17025:2017 laboratory accreditation for environmental testing. The list of procedures provided is as below.

#### List of Procedures

- 1. Procedure for Maintaining impartiality of laboratory activities
- 2. Procedure for Personnel and training
- 3. Procedure for Maintain laboratory environmental condition
- 4. Procedure for Handling, transport, storage, use and planned maintenance of equipment
- 5. Procedure for Intermediate checks
- 6. Procedure for Measurement traceability and calibration
- 7. Procedure for Procurement of externally provided products and services
- 8. Procedure for Review of requests, tenders and contracts
- 9. Procedure for Method verification and validation
- Procedure for Transportation, receipt, handling, protection, storage, retention, and disposal or return of test items 10.
- Procedure for Evaluation of measurement uncertainty and statistical techniques for analysis of 11. data
- Procedure for Ensuring and monitoring of validity of result 12.
- 13. Procedure for Receive, evaluate and make decisions on complaints
- 14. Procedure for Control of non-conforming work
- 15. Procedure for Control of data

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- 16. Procedure for Document and data control
- 17. Procedure for Control of records
- 18. Procedure for Risk assessment
- 19. Procedure for Corrective action
- 20. Procedure for Internal audit
- 21. Procedure for Management review

#### 3. Exhibits (10 exhibits)

It covers sample copy of exhibits covering all the details of ISO/IEC 17025:2017 laboratory accreditation for environmental testing.

#### List of exhibits

- 1. Exhibits for Skill requirements
- 2. Exhibits for Codification system
- 3. Exhibits for Calibration periodicity
- 4. Exhibits for Secrecy rules
- 5. Exhibits for Communication process
- 6. Exhibits for Impartiality policy
- 7. Exhibits for Sample receipt checklist
- 8. Exhibits for Scope of accreditation
- 9. Exhibits for Acceptance criteria for internal quality checks
- 10. Exhibits for Sampling plan

#### 4. Standard Operating Procedures (11 SOPs)

It covers sample copy of standard operating procedures covering all the details of ISO/IEC 17025:2017 laboratory accreditation for environmental testing.

#### List of SOPs

- 1. SOP for Protection and back-up of electronics records
- 2. SOP for Laboratory safety
- 3. SOP for Sampling
- 4. SOP for Handling, Storage, and Use of CRM
- 5. SOP for Intermediate Check on CRM
- 6. SOP for Operation and Intermediate checks Weighing Balance
- 7. SOP for Operation and Intermediate checks Oven / Furnace / Humidity chamber
- 8. SOP for pH meter operation and standardization
- 9. SOP for Conductivity meter operation and standardization
- 10. SOP for Disposal method for retained samples
- 11. SOP for Site testing

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#### 5. Blank formats (76 forms)

It covers a sample copy of blank forms that are required to maintain records as well as establish control and create system in the organization. The samples given are guide for the user to follow. The organization is free to change the same to suit their own requirements. It can be used as templates. A total of 76 blank formats are provided as per the list given below.

#### List of Formats

- Test Request and Sample Receipt Report Water
- and waste water
  Test Request and Sample Receipt Report Process
  stack
- 3. Test Request and Sample Receipt Report Ambient air
- 4. Test Request and Sample Receipt Report Sludge
- 5. Test Request, Sampling and monitoring Noise
- 6. Customer Feedback Form
- 7. Complaint Report
- 8. Inward Register
- 9. Equipment History Card
- 10. Preventive Maintenance Schedule
- Equipment Wise Preventive MaintenanceCheckpoints
- 12. Control of non-conforming work
- 13. Gate pass
- 14. Work sheet Chemical analysis of water / waste water
- 15. Work sheet Ambient air
- 16. Work sheet Process stack
- 17. Work sheet Chemical analysis of sludge / solid waste
- Test report Chemical analysis of water / waste water
- 19. Test report Ambient air
- 20. Test report Process stack
- 21. Test report Chemical analysis of sludge / solid waste
- 22. Test report Noise measurement
- 23. Purchase Order
- 24. Indent Purchase Requisition
- 25. Approved Vendor List
- 26. Supplier Registration Form
- 27. Open Purchase Order
- 28. Supplier Evaluation Report
- 29. Inspection Report
- 30. Sub-contractors / External service provider's agreement
- 31. Sub-contracting work register

- 39. Environment condition monitoring report
- 40. Facility supervision checklist
- 41. pH meter calibration report
- 42. Inhouse calibration report
- 43. Method verification report
- 44. Method validation report
- 45. CRM Consumption report
- 46. Normality record sheet
- 47. List of critical consumables
- 48. Distil water test report
- 49. Master List and Distribution List of Documents
- 50. Change Note
- 51. Corrective Action Report
- 52. Master List of Records
- 53. Quality objective monitoring report
- 54. Audit plan / schedule
- 55. Internal Audit Non–Conformity Report
- 56. Clausewise Documentwise Audit Review Report
- 57. Risk Assessment sheet
- 58. Calibration Status of Equipment
- 59. Clausewise audit report Management system
- 60. Clausewise audit report Technical requirements
- 61. Circular
- 62. Minutes of Meeting
- 63. Improvement log
- 64. Periodic document review report
- 65. Impartiality check report
- 66. Training Calendar
- 67. Training Report
- 68. Induction Training Report
- 69. Job Description And Specification

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- 32. Four Year Plan for Quality Control
- 33. Re-test plan / execution report
- 34. ILC Analysis Report (Standard Deviation Method)
- 35. Uncertainty Of Measurement
- 36. Re-test Analysis Report
- 37. Intermediate check report Weighing Balance
- 38. Intermediate check report Oven

- 70. Skill Matrix
- 71. Confidentiality Agreement
- 72. Appointment Letter
- 73. Employees Competence Report
- 74. ISO/IEC 17025 Effectiveness Check Report
- 75. Technical Training Effectiveness check report
- 76. Interview report

#### 6. Sample risk template

The ready to use risk template in editable form is given to prepare the risk document for the organization. It is given in excel and can be used as ready to use template.

#### 7. Audit checklist (more than 200 questions)

There covers audit questions based on laboratory accreditation for testing requirements. It will be very good tool for the internal to make audit questionnaire while auditing and make effectiveness in auditing. Total more than 200 questions are prepared laboratory accreditation for testing. It can be used as a very good tool for logically auditing during internal audit for laboratory accreditation for testing. During internal audit verification of system to meet 17025 requirements helps for smooth accreditation audit

#### 8. ISO/IEC 17025 :2017 compliance matrix

The ISO/IEC 17025:2017 environmental testing requirement-wise list of documented information reference of this kit is given in the compliance matrix for easy reference of user to understand how this system is made.

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### Chapter-2.0 ABOUT COMPANY

Global manager group is a progressive company and promoted by a group of qualified engineers and management graduates having rich experience of 25 years in ISO consultancy and management areas. The company serves the global customers through on-site and off-site modes of service delivery systems. We offer a full range of consulting services geared towards helping all types of organizations to achieve competitiveness, certifications and compliance to international standards and regulations. So far, we have more than 2700 clients in more than 36 countries. Our ready-made training and editable document kit helps the client in making their documents with ease and makes them comply with the related ISO standard faster.

- 1. Our promoters and engineers have experience in providing management training, ISO series consultancy for more than 2700 companies globally. We have clients in more than 36 countries.
- We are a highly qualified team of 60 members (M.B.A., Degree engineers). Our owner has a rich professional experience in this field (since 1991).
- We have 100% success rate in ISO series certification for our clients from reputed certifying body. We possess a branded image and are a leading name in the global market.
- 4. We, also, suggest continual improvement and cost reduction measures as well as highly informative training presentations and other products that give you payback within 2 months against our cost.
- 5. So far, we have trained more than 50000 employees in ISO series certification.
- 6. We have spent more than 60000 man-days (170 man years) in the preparation of ISO documents and training slides.

#### **Global Manager Group is committed for:**

- 1. Personal involvement & commitment from the day one
- 2. Optimum charges
- 3. Professional approach
- 4. Hard work and updating the knowledge of team members
- 5. Strengthening clients by system establishment and providing best training materials in any areas of management to make their house in proper manner
- 6. Establishing strong internal control with the help of system and use of the latest management techniques

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### **Chapter-3.0 USER FUNCTION**

#### 3.1 Hardware and Software Requirements

#### A. Hardware:-

- Our document kit can be better performed with the help of P3 and above computers with a minimum of 10 GB hard disk space.
- For better visual impact of the PowerPoint slides, you may keep the setting of colour image at high colour.

#### B. Software used in Document kit

 Documents are written in MS-Office 2003 and Windows XP programs. You are, therefore, required to have MS-Office 2003 or above versions with Windows XP

#### 3.2 Features of Document kit:-

- The kit contains all necessary documents as listed above and complies with the requirements of system standards.
- The documents are written in easy to understand English language.
- It will save much time in typing and preparing your documents at your own.
- The kit is user-friendly to adopt and easy to learn.
- The kit content is developed under the guidance of experienced experts.
- The kit provides a model of the Management system that is simple and free from excessive paperwork.

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### **Chapter-4.0 BENEFITS OF USING OUR DOCUMENT KIT**

- 1. By using these documents, you can save a lot of your precious time while preparing the ISO documents.
- 2. The kit takes care of all the sections and sub-sections of ISO standard and helps you to establish better system.
- 3. The document kit enables you to change the contents and print as many copies as you need. The user can modify the documents as per their industry requirements and create their own ISO documents for their organization.
- 4. It will save much of the time and cost in document preparation.
- 5. You will get a better control in your system due to our proven formats.
- 6. You will also get a better control in your system due to our proven documents and templates developed under the guidance of experts and globally proven consultants. The team has a rich experience of more than 25 years in the ISO consultancy.
- 7. Our products are highly sold across the globe and are used by many multinational companies. They have provided a total customer satisfaction as well as experienced value for money.
- 8. In the preparation of document kits; our team has verified and evaluated the entire content at various levels. More than 1000 hours are spent in the preparation of this product kit.
- 9. The entire kit is prepared by a globally proven team of leading ISO consultants.

### **Chapter-5.0 METHOD OF ONLINE DELIVERY**

On secured completion of purchase we provide user name and password to download the product from our ftp server. Thus we are providing instant on line delivery of our products to user by sending e mail of user name and password.



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