Chapter-1.0 CONTENTS OF CMMI MATURITY LEVEL – 3 DOCUMENT KIT  
(More than 160 document files)

A. The Total Editable Document kit has 8 main directories as below in word/excel.

CMMI-V1.3 Maturity Level – 3 (Dev) Document kit for stage représentation

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>List of Directory</th>
<th>Document of Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Policy Manual</td>
<td>26 Pages in Ms. word</td>
</tr>
<tr>
<td>2.</td>
<td>Process Flow</td>
<td>33 Pages in Ms. word</td>
</tr>
<tr>
<td>3.</td>
<td>CMMI Procedures</td>
<td>35 procedures - 145 pages in Ms. word</td>
</tr>
<tr>
<td></td>
<td>• Engineering Procedures Book</td>
<td>08 Procedures of 26 pages in Ms. word</td>
</tr>
<tr>
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<td>• Organization Process Management procedures Book</td>
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<td>• Project Management Procedures Book</td>
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<td></td>
<td>• Support Activities Procedures Book</td>
<td>11 Procedures of 60 pages in Ms. word</td>
</tr>
<tr>
<td>4.</td>
<td>Guidelines document</td>
<td>22 Guidelines - 165 pages in Ms. word</td>
</tr>
<tr>
<td>5.</td>
<td>Coding Standards</td>
<td>08 Coding standards -120 pages in Word</td>
</tr>
<tr>
<td>6.</td>
<td>Formats/Templates</td>
<td>93 formats for approx 300 pages in Ms. Word &amp; Excel</td>
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<tr>
<td></td>
<td>Organization Process Group (OPG)</td>
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<td>Quality Control (QC)</td>
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<td>Software Development</td>
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<td></td>
<td>Training</td>
<td>10 formats in Ms. Word / Ms. Excel</td>
</tr>
<tr>
<td>7.</td>
<td>CMMI Audit Checklist</td>
<td>04 files of 400 questions</td>
</tr>
<tr>
<td>8.</td>
<td>CMMI Interview Affirmation Questions</td>
<td>08 files of 380 questions</td>
</tr>
</tbody>
</table>

Total 172 files - 800 pages quick download in editable form by e delivery

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Part: B Documentation:-

Our document kit is having sample documents required for implementation of CMMI-V1.3 development model for stage maturity level 3 in software industry. The documents are prepared by the highly experienced team of people with rich experience of process improvement and process enhancement and many companies are appraised successfully under CMM-Dev,V1.3 maturity level 3 with our help. You need to study the document kit and do necessary changes as per your company need and within 1 week your entire documents are ready as well as your team will get many ideas to optimize your process performances to reduce the cost and effort to increase the profits with all necessary controls and your total documents are ready. If many forms you do not want to use then do not take it but for good system we had given all type of templates and organization use it as per their need and many organization are certified globally in 1st trial with the help of our documents from any kind of stringent lead appraisal audit.

Under this directory many files are made in word or excel Document as per the details listed below. All the documents are related to CMMI –Dev,V1.3 for software companies for development model and user can edit it in line with their own processes.

1. Policy Manual:
   It covers sample copy of policy manual and requirement wise details for how CMMI- V1.3 model for maturity Level – 3 is implemented. It covers sample policy for all 18 process areas, Quality policy and organization structure and covers 1st tier of CMMI Level – 3 documents.

   Table of Contents

   | 1.0 Introduction          | 11.2 Risk Management Guidance |
   | 2.0 Responsibilities      | 12.0 Supplier Agreement Management (SAM) |
   | 3.0 Applicability         | 13.0 Requirements Development |
   | 4.0 General Guidance      | 13.1 Requirements Development Policy (RD) |
   | 4.1 Organization Vision   | 14.0 Requirements Management (REQM) |
   | 4.2 Organization Mission  | 14.1 Requirements Management (REQM) Policy |
   | 4.3 Organization Business Objectives | 14.2 Requirements Management (REQM) & Requirement Development (RD) Guidance |
   | 4.4 Organization Quality Policy | 15.0 Technical Solution (TS) |
   | 4.5 Organization performance Measurement | 15.1 Technical Solution (TS) Policy |
   | 5.0 Organization Process Definition (OPD) | 15.2 Technical Solution (TS) Guidance |
   | 5.1 Organization Process Definition (OPD) Policy | 16.0 Product Integration |
   | 5.2 Organization Process Definition Guidance | 16.1 Product Integration (PI) Policy |
   | 6.0 Organization Process Focus (OPF) | 16.2 Product Integration Guidance |
   | 6.1 Organization Process Focus (OPF) Policy | 17.0 Verification (VER) |
   | 6.2 Organization Focus Guidance | 17.1 Verification (VER) Policy |
   | 7.0 Organization Training | 17.2 Verification Guidance |
   | 7.1 Organization Training Policy | 18.0 Validation (VAL) |
   | 7.2 Organization Training Guidance | 18.1 Validation (VAL) Policy |
   | 8.0 Project Planning | 18.2 Validation Guidance |
   | 8.1 Project Planning Policy | 19.0 Measurement Program |
   | 8.2 Project Planning Guidance | 19.1 Measurement and Analysis (MA) Policy |
   | 8.3 Project Planning Guidance | 19.2 Measurement Program Guidance |
   | 8.4 Project Planning Guidance | 20.0 Process and Product Quality Assurance (PPQA) |
   | 8.5 Project Planning Guidance | 20.1 Process and Product Quality Assurance |

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2. Process Flow Chart

These covers process flow chart. This document is having process flow chart for micro level activity details for the life cycle model. Also it includes for each phase of the life cycle model the details of entry criteria, task, work products, standards, tools, verification and validation details and exit criteria for the stages listed below.
1. Requirement stage
2. Project start up stage
3. Build stage
4. Implementation stage
5. Delivery stage
6. Process completion stage
7. Process and product quality assurance
8. OPG group activity(OPD,OPF and org. training)

3. Procedures (35 Procedures):

It covers sample copy of procedures covering all the specific practice areas of 18 processes. Our procedures help the organization to make the best system and quick process improvements. All procedures are divided in 4 procedures book as listed below.

List of Procedures (35 procedures)

A. Engineering Procedures

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Procedure No.</th>
<th>Name of Procedure</th>
<th>Total Pages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PRO/ENP/01</td>
<td>Procedure for Requirements Development</td>
<td>03</td>
</tr>
<tr>
<td>2</td>
<td>PRO/ENP/02</td>
<td>Procedure for Design</td>
<td>04</td>
</tr>
<tr>
<td>3</td>
<td>PRO/ENP/03</td>
<td>Procedure for Peer Review</td>
<td>03</td>
</tr>
<tr>
<td>4</td>
<td>PRO/ENP/04</td>
<td>Procedure for Product Development</td>
<td>03</td>
</tr>
<tr>
<td>5</td>
<td>PRO/ENP/05</td>
<td>Procedure for Product Integration</td>
<td>03</td>
</tr>
<tr>
<td>6</td>
<td>PRO/ENP/06</td>
<td>Procedure for Verification and Validation</td>
<td>04</td>
</tr>
<tr>
<td>7</td>
<td>PRO/ENP/07</td>
<td>Procedure for Acceptance</td>
<td>03</td>
</tr>
<tr>
<td>8</td>
<td>PRO/ENP/08</td>
<td>Procedure for Delivery &amp; Installation</td>
<td>03</td>
</tr>
</tbody>
</table>

B. Organization Process Management Procedures

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Procedure No.</th>
<th>Name of Procedure</th>
<th>Total Pages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PRO/OPP/01</td>
<td>Procedure for Organizational Process Planning</td>
<td>04</td>
</tr>
<tr>
<td>2</td>
<td>PRO/OPP/02</td>
<td>Procedure for Process Tailoring</td>
<td>04</td>
</tr>
</tbody>
</table>

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3. PRO/OPP/03 Procedure for Process Asset Library 04
4. PRO/OPP/04 Procedure for Process Improvement Proposal 03
5. PRO/OPP/05 Procedure for Process Improvement 04
6. PRO/OPP/06 Procedure for Lessons Learned 03
7. PRO/OPP/07 Procedure for Organizational Training 05

C. Project Management Procedures
1. PRO/PMP/01 Procedure for Work Breakdown Structure (WBS) 03
2. PRO/PMP/02 Procedure for Estimation and Planning 06
3. PRO/PMP/03 Procedure for Risk Management 03
4. PRO/PMP/04 Procedure for Data Management 03
5. PRO/PMP/05 Procedure for Integrated Project Management 04
6. PRO/PMP/06 Procedure for Requirements Management 03
7. PRO/PMP/07 Procedure for Project Status Monitoring and Control 04
8. PRO/PMP/08 Procedure for Project Closure 02
9. PRO/PMP/09 Procedure for Supplier Agreement Management 04

D. Support Activities Handbook Procedures
1. PRO/SUP/01 Procedure for Decision Analysis and Resolution (DAR) 05
2. PRO/SUP/02 Procedure for Measurement Program 11
3. PRO/SUP/03 Procedure for QA Planning 04
4. PRO/SUP/04 Procedure for QA Work Product Audits 05
5. PRO/SUP/05 Procedure for QA Process Audit 05
6. PRO/SUP/06 Procedure for Non-conformance 03
7. PRO/SUP/07 Procedure for Configuration Management Planning 04
8. PRO/SUP/08 Procedure for Configuration Control 05
9. PRO/SUP/09 Procedure for Change Request 03
10. PRO/SUP/10 Procedure for Status Accounting 03
11. PRO/SUP/11 Procedure for Configuration Audits 03

Total Pages ➔ 145

It covers sample copy of guidelines covering all the details and for training to the user to implement the processes and get detail ideas for process implementation and improvement.

List of Guidelines (22 Guidelines)

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Guideline No.</th>
<th>Name of Guidelines</th>
<th>Total Pages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>GUD/01</td>
<td>Guidelines for Software Development Model</td>
<td>09</td>
</tr>
<tr>
<td>2.</td>
<td>GUD/02</td>
<td>Guidelines for Software Development Life Cycle (SDLC)</td>
<td>10</td>
</tr>
<tr>
<td>3.</td>
<td>GUD/03</td>
<td>Guidelines for Team Rules</td>
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</tr>
<tr>
<td>4.</td>
<td>GUD/04</td>
<td>Guidelines for Work Environment</td>
<td>03</td>
</tr>
<tr>
<td>5.</td>
<td>GUD/05</td>
<td>Guidelines for use case point estimation</td>
<td>06</td>
</tr>
<tr>
<td>6.</td>
<td>GUD/06</td>
<td>Guidelines for Risk</td>
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</tr>
<tr>
<td>7.</td>
<td>GUD/07</td>
<td>Guidelines for Implement generic practices across the organization</td>
<td>04</td>
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8. GUD/08 Guidelines for Knowledge Compilation 04
9. GUD/09 Guidelines for Metrics 23
10. GUD/10 Guidelines for Develop and Maintain / Procure Courseware 04
11. GUD/11 Guidelines for Preparation of Prototype 07
12. GUD/12 Guidelines for Proof of Concept 04
13. GUD/13 Guidelines for Estimation 15
14. GUD/14 Guidelines for Monthly Management review Meeting 03
15. GUD/15 Guidelines for Design 09
16. GUD/16 Guidelines for Unit Test Planning 11
17. GUD/17 Guidelines for Peer Review Guideline 03
18. GUD/18 Guidelines for Integration Test Planning 06
19. GUD/19 Guidelines for Preparation of User Manual 06
20. GUD/20 Guidelines for Preparation of Installation Manual 05
21. GUD/21 Guidelines for Software Replication and Delivery 07
22. GUD/22 Guidelines for Disaster Recovery 04

**Total Pages ➔ 165**

5. **Coding Standards (08 coding standards)**
   It covers sample copy of coding standards and best programming practice. These documents are very much helpful to make the discipline in organization with coders and software developers to follow standard guidelines in the organization. This way the organization can standardize their working style and can establish unique work culture. It covers few programs related guidelines as listed below.

   **List of Coding Standards**

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Standard No.</th>
<th>Name of Coding Standard</th>
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</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
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<td>Coding Standard</td>
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</tr>
<tr>
<td>2.</td>
<td>STD/02</td>
<td>iOS Coding Standards</td>
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<tr>
<td>3.</td>
<td>STD/03</td>
<td>Java Coding Conventions</td>
<td>23</td>
</tr>
<tr>
<td>4.</td>
<td>STD/04</td>
<td>Design &amp; Coding Guidelines</td>
<td>18</td>
</tr>
<tr>
<td>5.</td>
<td>STD/05</td>
<td>Open Source Coding Conventions</td>
<td>10</td>
</tr>
<tr>
<td>6.</td>
<td>STD/06</td>
<td>ZF2 Coding Conventions</td>
<td>17</td>
</tr>
<tr>
<td>7.</td>
<td>STD/07</td>
<td>Data Window Event</td>
<td>12</td>
</tr>
<tr>
<td>8.</td>
<td>STD/08</td>
<td>Good programming concept standard</td>
<td>13</td>
</tr>
</tbody>
</table>

   **Total Pages ➔ 120**

6. **Formats (93 Formats)**
   It covers sample copy of forms required to maintain records as well as establish control and make system in the organization. The samples given are as a guide and not compulsory to follow and organization is free to change the same to suit own requirements.

   **List of Formats**

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Name of Formats</th>
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<tbody>
<tr>
<td>Business Development and Analysis</td>
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<tr>
<td>1.</td>
<td>Functional requirements document</td>
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<tr>
<td>2.</td>
<td>Project charter</td>
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<tr>
<td>3.</td>
<td>Functional requirement document review checklist</td>
</tr>
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<td>Checklist to prepare ground work</td>
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<td>5.</td>
<td>Proposal contract review checklist</td>
</tr>
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<td>6.</td>
<td>Interview the end user</td>
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4. Requirements sign-off sheet 9. Interview IS personnel
5. Requirement traceability matrix 10. Prototype template

**Organization Process Group (OPG)**
1. OPG Management Reviews (OMR) 8. Organization process analysis and improvement tracker
2. OPG Measurement 9. Lessons Learned Checklist
4. OPG PAL Rights 11. Change Request
5. Process improvement Form 12. Customer Feedback Form
6. Organization Committee list 13. Improvement Suggestion Register
7. Measurement Plan

**Supplier Control**
2. Approved supplier list 4. Supplier Management

**Quality Assurance**
1. Discrepancy Report 6. QA Plan
2. Organization Process & 7. QA Schedule
   Organization Training Checklist
3. PPQA Audit Checklist 8. Delivery audit checklist
5. All QA Checklists (More than 6 areas in excel sheet) 10. Startup checklist

**Quality Control**
2. Unit Test cases 5. Functional Test Cases
3. Test Plan 6. Integration Test Cases

**Software Development (Project planning and execution)**

A. **Planning and project management**
1. Data Backup Sheet 8. Stake holder matrix
3. Repository Request 10. Project Schedule
5. Project management plan Sign-Off Sheet 12. Capacity Plan templates
7. Risk sheet

B. **Project execution and delivery**
1. Business Logic - Validation 10. Project Closure minutes of meeting
2. DAR -Alternatives Matrix 11. Project Measurement Summary
3. Deployment Instructions 12. Risk sheet
4. Design document 13. Checklist For Programs
6. Design Review Checklist 15. Installation manual

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9. Minutes of Meetings template 18. Route cause analysis

**C. Configuration management**

1. CM Audit Report 4. CM Item Repository Location
2. CM baseline list 5. Configuration management plan
3. Configuration Items List

**Training**

2. Organizational Strategic Training Plan 7. Course Evaluation Template
3. Training Calendar 8. induction training
4. Training schedule 9. Skill Matrix
5. Training Report

7. CMMI Level – 3 Audit checklist (04 files of 400 Questions)

There covers audit questions to be used in QA audits for objectively evaluate the adherence to establish processes. It also includes audit questions as a quick reference for project start up, project closure as well as monthly audit checklist and all process areas related checklist as given in the QA forms. Total more than 400 audit questions gives better understanding to the process owners as well as to the auditors to establish good system and process discipline as well as for each departments. It will be very good tool for the auditors to make audit Questionnaire while auditing and make effectiveness in auditing.

8. CMMI Level – 3 Interview affirmation questions (08 files of 380 Questions)

There covers interview affirmation questions and helps the Appraisal Team Members. It will be very good tool for the auditors to make audit Questionnaire while auditing and make effectiveness in auditing as well as help the ATM members to ensure understanding of the process owners for the processes and help the organization for process improvement.

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1. Our promoters and engineers have experience of more than 1200 companies globally for management training, CMMI consultancy, process improvement concept implementation and ISO series consultancy. We had clients in more than 45 countries.
2. Highly qualified 40 team members (M.B.A., Degree engineers) and owner is having rich professional experience (since 1991).
3. We have 100% success rate for global standards certification including CMMI maturity level 3 of our clients from reputed certifying body and branded image and leading name in the market.
4. Suggest continual improvement and cost reduction measures as well as highly informative training presentations and other products gives payback within 2 months against our cost.
5. So far more than 50000 employees are trained by us in ISO and CMMI series certification in last 20 years.
6. We had spent more than 10000 man-days (30 man years) in preparing CMMI level 3, ISO documents, management kits and training slides.
7. Our product gives lot of opportunity for process improvements and gives full benefits to the users.

Global Manager Group is committed for:

1. Personal involvement & commitment from first day
2. Optimum charges
3. Professional approach
4. Hard work and update the knowledge of team members
5. Strengthening clients by system establishment and providing best training materials in any areas of management to make their house in proper manner
6. To establish strong internal control with the help of system and use of the latest management techniques

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3.1 Hardware and Software Requirements

A. Hardware:-

- Our document kit can be better performed with the help of P3 and above computers with a minimum 10 GB hard disk space.
- For better visual impact of the power point Document you may keep the setting of colour image at high colour.

B. Software used in Document kit

- Documents written in Ms office 2003 and window xp programs. You are therefore required to have office 2003 or above with window xp

3.2 Features of Document kit:-

- Contains all necessary documents as listed above and comply with the requirements of CMMI-DEV-V1.3 guidelines for product and services development technical report.
- Written in Plain English
- It will save much time in typing and preparation of documents alone.
- User-friendly and easy to learn.
- Developed under the guidance of experienced experts.
- Provides model of a Management system that is simple and free from excessive paperwork.
- The word CMMI and CMM integration and capability maturity model are registered mark of Carnegie Mellon and registered in the US patent and trademark
Chapter-4.0 BENEFITS OF USING OUR DOCUMENT KIT

1. By using these documents, you can save a lot of your precious time while preparing your company to the CMMI Level - 3 documents.

2. Take care for all the section and sub sections of CMMI Level - 3 guidelines and helps you in establishing better system.

3. Document kit enables you to change the contents and print as many copies as you need. The user can modify the documents as per their industry and create own CMMI Level - 3 documents for their organization.

4. Readymade templates and sample documents are available which can reduce your time in document preparation.

5. Save much time and cost in document preparation.

6. The audit questions helps in making perfect audit checklist.

7. You will get better control in your system due to our proven formats and templates.

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